

✓ Proudly Australian Owned

✓ Proudly Australian Operated



Capability Statement

www.suhire.com.au



First in Service and Quality

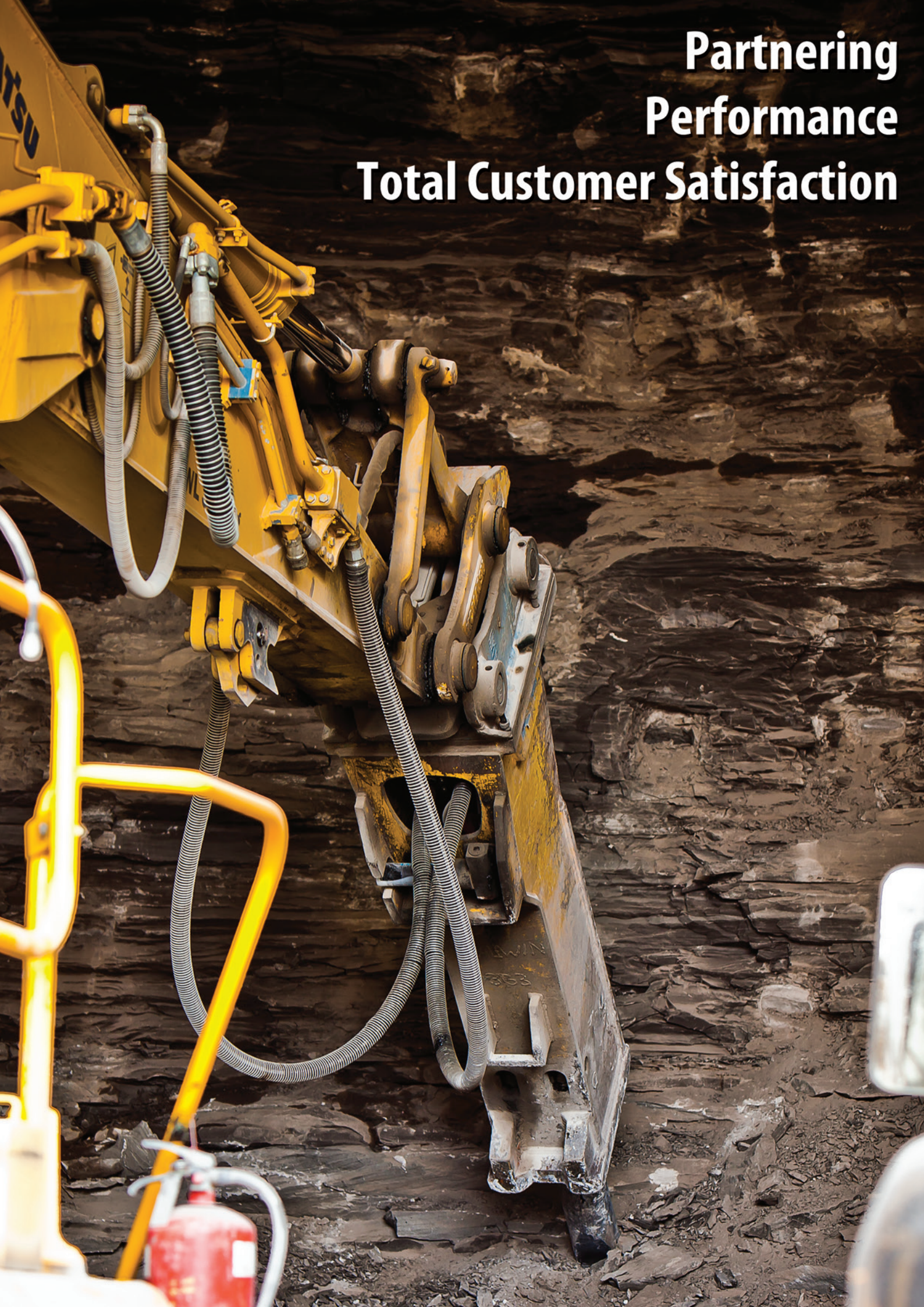
At SU Tunnel and Civil Services our main focus is to deliver a high quality service for our customers by providing the best machines, the best advice and the best service and support, creating total customer satisfaction.

We deliver our high quality services in a way that reflects our commitment to our customers and the community. We undertake our business activities with a committed team of highly experienced professionals and we take the time to communicate with all stakeholders. SU Tunnel and Civil Services places a high value on continued improvement which helps us meet our high standards.

We continue to outperform our competitors and set new standards in service and environmental management. We are proud to be the first hire company in Australia to purchase and offer Hybrid Green machines to our clients and the industry. Through our Green Fleet we assist our clients in avoiding, reducing and offsetting the emissions and carbon footprint on their projects when they partner with us.

At **SU Tunnel and Civil Services**.... we've got it covered!

**Partnering
Performance
Total Customer Satisfaction**



The SU Tunnel and Civil Advantage focuses on providing you:

- The most modern and best maintained underground heavy earthmoving fleet
- On-site field maintenance and full support
- The industry's best client service and advice
- Tailored packages to meet your unique requirements
- Responsible environmental management and safe-work strategies

Our **Green Fleet** is comprised of the world's most iconic, big brands and feature some of the industry's most innovative and leading edge technologies to safe-guard the environment and the worksite. We continue to strive to work towards a better tomorrow!

Our service and support is second to none. We continually invest in our people, systems and processes to ensure total client satisfaction. Having access to our own transport capability provides you with the confidence that you can get the gear you want, where you want and when you want it, without having to rely on third parties.

That's all part of the **SU Tunnel and Civil Advantage**.



**The SU Tunnel and
Civil Advantage**

SU Tunnel and Civil Services was established in 1985, under the name Shantfell Underground to provide specialist underground tunnelling and shaft services to the construction and mining industries.

Today the company operates one of the country's largest fleets of specialised plant and underground shaft & tunnelling equipment on short or long term hire. Our team of operators are highly skilled and experienced at delivering a broad range of underground works to the following industries Australia wide; rail, roads and highways through to water and waste/water infrastructure projects.

SU Tunnel and Civil Services is at the forefront in developing new technologies and many of the company's specialised plant and equipment has been modified or engineered in-house to perform a specific tunnelling task more efficiently and accurately.

SU Tunnel and Civil Services clients are also able to access a full range of conventional heavy earthmoving equipment on wet or dry hire through sister company, **EA Hire Equipment**.

Over the years we have built a strong reputation in providing the best support service in the hire industry and we continually revise and develop our people, systems and processes to ensure our commitment to total customer satisfaction.



Our History

With the largest fleet of late model heavy plant equipment, SU Tunnel and Civil Services in conjunction with our sister company, EA Hire Equipment, provide complete equipment hire solutions to the Mining & Resources, Pipeline and Civil Infrastructure industries Australia wide.

SU Tunnel and Civil is proficient in providing the following underground services:

- Trench sawing for stormwater drainage, service trenches and sump basins.
- Specialist cutting in confined underground spaces including horizontal cuts, cross passages and fire compartments.
- Shaft excavation, rock drilling and bolting.
- Hammering hard rock with the capacity to tackle both ceilings and walls.
- Bench removal and complex excavation.

No other rock specialist contractor in Australia is able to offer such a breadth of:

- Specialised tunnelling plant and equipment; including equipment design in-house and is unique to our operation.
- Conventional earthmoving machinery and equipment.
- National operator network with the skills and expertise to carry out a broad range of civil and tunnelling tasks efficiently and accurately.
- Capacity for complex projects and planning assistance.

We have extensive experience in supporting our clients in this sector and tailoring solutions that meet their project's unique requirements. We offer the full range of standard and specialised attachments and have the capability through our engineering workshop to customise and design attachments to meet your job specifications.



Tunnelling & Underground Works

Our ability to do this is evident by our many long and trusted partnerships with some of Australia's largest construction companies such as Leighton, John Holland, Thiess, Baulderstone, McConnell Dowell and Abigroup.

Past and present projects include:

QUEENSLAND

Airport Link

Gold Coast Desalination Plant

North South Bypass Tunnel

Tugun Bypass Gold Coast

SRWP South Region Water Pipeline

NEW SOUTH WALES

Blue Water Desalination Plant

Cross City Tunnel

Lane Cove Tunnel

White Haven Mine

North Head Storage Tunnel

Eastern Distributor

North West Rail

NorthConnex

WestConnex Stage 1 - M4

WestConnex Stage 2 - New M5

Sydney Metro

VICTORIA

Mulum Mulum EastLink Tunnel

Burnely Tunnel on CityLink

Northern Sewerage

SOUTH AUSTRALIA

Adelaide Aqua Desalination Plant

Angas Zinc Mine

**Past &
Current Projects**

**" It's important to develop relationships with our clients
so they know they can trust our equipment, our service
and most importantly that our staff can deliver "**

**Laurence Eales
Managing Director
SU Underground Equipment Hire**



We pride ourselves in being able to provide the best support services in the hire industry. With our experienced and well-resourced Rapid Response Service Team (RRST) we are with you on the ground giving you confidence and the security of knowing that all SU Tunnel and Civil plant and equipment is well supported and maintained. Our gear is up and running while the others are still waiting for a response timeframe. Unlike our competitors this capability is not an optional extra; when you partner with us, that's standard!



Support
Rapid Response Service Team

Environmental Management

SU Tunnel and Civil Services takes its responsibility seriously when it comes to the environment. Most of our machines are environmentally designed; therefore our clients get access to the most environmentally considerate hydraulic excavators and machines available today and they are equipped with a clean but powerful engine to comply with Tier 3, and Stage III (A) specifications , and meets underground emission requirements.

With our new breed of Komatsu HB215LC-1 Hybrid machines available for hire now, our client's can achieve up to 25% reduction in fuel consumption, NOx and carbon emissions.

Over 90 % of the major excavating plant at SU Tunnel and Civil Services can be recycled. All resin parts are marked to facilitate recycling. The machines are completely lead-free. The radiator and oil cooler are made from aluminium and all wires are lead-less. In addition, biodegradable hydraulic oil is available for worksites where special environmental care is required.

At SU Tunnel and Civil Services we have decided to make a difference and be a part of the climate change solution and provide our clients with the cleanest, safest and most modern equipment available!

Providing the latest model high-capacity plant and equipment, our clients can be assured of a high-quality result and an efficient, effective and safe contracting partnership. At SU Tunnel and Civil Services we are committed to making your worksite as safe as possible. Informed by our significant industry experience we develop and invest in a range of additional factory-fitted safety features that are included as standard on every machine we commission for use in our fleet.

Additional safety features include:

- Low Emission engines
- Roll Over Protective Structures/Falling Objects Protective Structures (Up to 50 tonne)
- Burst Valve protection, to all excavators to 90 tonne
- Dual locking safety Auto Quick Hitches to 50 tonne
- Reversing Cameras fitted to all vehicles
- Ground Level Greasing (considerably reducing the risk of ankle rolls and falls)
- Hammerless tooth Ground Engaging tool changing (eliminates dangerous flying metal fragments)
- No tools required to fit grapples
- Vandal covers available to cabin and fill points (for added security)
- Removable Hammer screens fitted to windscreens (for added safety from fly rocks)
- Anti-Roll pitch device fitted to articulated dump trucks. (considerably reducing the risk of bin roll overs)



Safety

Our People

“ We take the time to identify, develop and nurture talent. ”



At SU Tunnel and Civil Services we value specialist expertise and capitalise on the knowledge within the organisation as well as consulting externally as appropriate. We encourage and motivate our people to engage in continuous learning because we understand that our organisational capability is developed through our people.

We are proud of our reputation and stand by the products and services we provide. But don't just take our word for it; here is what our respected and highly-valued clients have to say about us.

"After a number of projects with SU Tunnel and Civil Services I have found them to be leaders in the field when it comes to a wide range of specialised underground hire equipment and services; which saw them deliver difficult, critical path, programme works in complex high pressure environments."

Matt Phelan
General Superintendent

"SU Tunnel and Civil Services has demonstrated its ability to deliver practical solutions to complex civil construction project issues that the others can't. We value the long running partnership that we have with SU Tunnel and Civil Services".

Duncan Shires
Construction Manager



Testimonials

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Mackay. Moranbah. Emerald. Gladstone. Dalby. Brisbane. Narrabri. Rutherford. Dubbo. Sydney. Melbourne. Roxby Downs. Karratha. Broome. Darwin